

**WARNING:**

A BACK-UP SOURCE OF SUPPLEMENTAL OXYGEN IS RECOMMENDED IN CASE OF A POWER OUTAGE OR A MECHANICAL FAILURE OF THE DEVICE. CONSULT YOUR PROVIDER FOR A BACK-UP SOURCE OF OXYGEN.

**TROUBLESHOOTING TABLE** **DO NOT IGNORE ALARMS.**

SYMPTOM	PROBABLE CAUSE	REMEDY
<b>Eclipse does not power on when ON/OFF button is pressed</b>	No Battery installed	Install Battery or plug into external power
	Battery is discharged or no external power is present	Plug into external power
	AC or DC Power Supply is not plugged in correctly	Check plug at outlet, Power Supply box and at the Eclipse to ensure properly plugged in.
	Insufficient power from the outlet	Ensure there is adequate power from the outlet. (Outlet may be controlled by a wall switch or the circuit breaker may have engaged.)
	Other	Contact your dealer/provider
<b>No Oxygen</b>	Filter Blocked	Clean Air Inlet Filter
	Humidifier	Check humidifier attachment and tubing
	Eclipse not ON	Power Eclipse ON
	Tubing or cannula is not properly connected or kinked	Check tubing, cannula and connections
	Other	Contact your dealer/provider
<b>Low Oxygen Concentration</b>	Restriction in tubing or humidifier	Repair or replace tubing or humidifier. Place your Eclipse so there is adequate air flow.
	Filter restricted	Clean or replace air inlet filter. Place your Eclipse so there is adequate air flow.
	Exceeding maximum breath rate in Pulse Mode. *See Pulse Dose Mode Breath Rate Chart (p. 18)	Switch to Continuous Flow Mode until respiratory rate resumes to an acceptable rate.
	Other	Contact your dealer/provider
<b>Low Oxygen Flow</b>	Restriction in humidifier or tubing	Repair or replace humidifier or tubing
	Filter Blocked	Clean or replace air inlet filter
	Other	Contact your dealer/provider
<b>No Oxygen Delivered in Pulse Flow Mode</b>	Tubing/cannula longer than 7 feet (2.1m)	Attach 7 foot (2.1m) tubing/cannula
	Humidifier attached	Remove humidifier
	No inspiration detected	Contact your dealer/provider
	Unit in Continuous Mode	Switch to Pulse Mode
	Nasal cannula not in the nose or mouth breathing	Place nasal cannula in nostrils and breath through your nose
<b>Power Cartridge Status Gauge never indicates fully charged</b>	Power Cartridge (Battery) is aging	Contact your dealer/provider to replace Power Cartridge (Battery)